

Weekend Coffee Shop Assistant

Working either at Saturday 9 – 5 or Sunday 9 - 4

Join our busy restaurant team who cater for an exceptional number of customers every day. We are known for our fresh home cooking, offering a full breakfast and lunch service every day, along with our amazing homemade selection of cakes and desserts and our award winning afternoon teas!

We are proud to hold a reputation for delivering exceptional customer service and want every customer to leave feeling like they have been greeted warmly. If you would like to join our outstanding team within this family run business, applicants must be outgoing and happy to talk to customers. In return we offer training, time and a half pay at weekends and no evening hours.

Key duties

- Clear tables of crockery and cutlery, in a timely manner and keep all customer areas clean and tidy, including the floor
- Ensure the restaurant floor, condiment stations and hot pass remain stocked and clean at all times
- Operate industrial dishwashers, with the need to hand wash some items
- Operate washing machine and tumble dryer and keep washing up to date
- To collect, wash and store crockery, cutlery and catering utensils, ensuring a continued supply to the counter and the kitchen
- Take part in cleaning as required and maintain scrupulous cleanliness of all areas covered under your place of work

Your capabilities

- You are cheerful and have a smile, even when working under pressure!
- You must like dealing with people, have good communication skills as well as being conscientious, enthusiastic and motivated
- You can follow instructions
- You must be able to bend, lift and carry items as required and sustain long periods of time on your feet

Requirements

- Working either a Saturday 9 – 5 or a Sunday 9 - 4
- Requirement to work extra hours during e.g. college/uni holidays and bank holidays
- Good communication skills
- Good standard of English and Maths
- Smart appearance
- Minimum age 16 and classed as a School leaver

Working with

- Report into the Front of House Manager or Catering Manager
- You'll work alongside Front of house assistants, cooks/chefs and Kitchen Porters

Rewards and Benefits

- Hourly wage.

In addition, you will receive the following benefits:

- Discount – after one year, employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)
- Paid holiday – holiday entitlement is 20 days per year (pro rata), plus bank holidays. Restrictions apply.
- Annual Christmas bonus
- Part-uniform provided
- Employee Assistant Programme - a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- Training & development, as required including online modules e.g. customer service / food hygiene
- Free parking
- Workplace pension