

Trainee Plant Area Assistant, Full-time

The ideal role for somebody who is keen to be one of our Plant Area Assistants or Experts but doesn't yet have much practical experience or in-depth knowledge. Learn on the job alongside an extremely knowledgeable and award winning team. We are looking for a positive and confident individual, with good common sense, who can problem solve and is keen to learn.

Our Plant Area team has helped us win numerous awards including picking up the the industry's most prestigious award in January 2019 – the Ruxley Rose Plant Area award. You will be working outside or in greenhouses – moving and displaying plants, plant care & maintenance and of course delivering great customer service.

Key duties

- You will be trained to undertake daily watering and stocking up of the plant areas
- You will learn how to effectively merchandise plants, to encourage sales
- You will learn how to answer customer queries, and build up your plant knowledge by learning from the rest of the team and by working in different departments
- You will be given the chance to work across our plant area teams – bedding / houseplants / outdoor – to learn as much as possible
- When needed you will assist in other areas of the business including our nursery production team

Your capabilities

- You'll have a passion for plants and are keen to learn
- You can follow instructions and complete tasks effectively within a set time frame

Requirements

- You are enthusiastic about plants and have grown plants in your house or garden
- Experience in customer service or events roles - preferred
- A horticultural qualification - preferred
- Good communication skills - essential
- You'll need to work five days a week, including one day at the weekend
- You'll need to work some bank holidays (as part of a rota with other assistants), but will be given a day's holiday in lieu and paid time and a half

Working with

- Report into a Department Manager
- Work closely with other team members in the Plant Area (Outdoor, Bedding & Houseplant), Nursery and Retail areas
- Occasionally work with other managers and office staff

Rewards and Benefits

- **Hourly wage to be discussed (Paid time and a half at weekends).** In addition, you will receive the following benefits:
 - **Discount** – after one year employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)

- **Paid holiday** – holiday entitlement is 20 days per year, plus bank holidays. Restrictions apply.
- **Annual Christmas bonus**
- **Part-uniform** provided
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Free parking**