

Till Assistant

Part-time (working alternate weekend days)

You will be working in our retail areas; serving customers with plants, products, gift vouchers etc., gift wrapping and stocking up. We are looking for motivated and cheerful individuals who can follow instructions and make our customers smile.

Key duties

- Operating computerised till and EPOS system
- Helping customers with enquiries, finding products etc.
- Being friendly, polite and helpful to customers at all times
- Cleanliness of your area of work
- Labeling and pricing
- Maintaining stock levels in selling areas and merchandising

Your capabilities

- You must like dealing with people, have good communication skills as well as being conscientious, enthusiastic and motivated
- Ability to bend and lift customer's purchases to scan at till, and to pull/push trolleys and barrows
- Retail or customer service experience preferred but not essential as training will be given
- Ability to work as a member of a team
- A keen interest in plants and related products

Requirements

- You'll need to work one day each weekend – Saturday one weekend, Sunday the next
- You may need to work some bank holidays, but will be given a day's holiday in lieu and paid time and a half
- Flexibility to work extra hours in holidays and so on would be an advantage
- Good communication and customer service skills
- Good standard of English and Maths
- Smart appearance
- Minimum age 16

Working with

- Report into Shop Floor Manager/Assistant Shop Floor Manager
- Work closely with rest of retail team

Rewards and Benefits

- **Hourly wage.** In addition you will receive the following benefits:
 - **Discount** – after one year employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)
 - **Paid holiday** – holiday entitlement is 20 days per year (pro-rata), plus bank holidays. Restrictions apply.
 - **Bonus** – this is discretionary according to business performance, at Christmas

- **Part-uniform** provided
- **Training & development**, as required. We have an e-learning scheme called GROW, and you would also take part in other shop floor training with experienced members of the team