

Till Assistant

Full-time (working 4 week days plus one weekend day)

Entry level position with excellent career prospects within our busy garden centre. You will be working in our retail areas; serving customers with plants, products, gift vouchers etc., gift wrapping, stocking up. We are looking for motivated and cheerful individuals who are looking for a career in the garden centre industry and/or within a thriving family business.

Key duties

- Operating computerised till and EPOS system
- Labeling and pricing
- Maintaining stock levels in selling areas and merchandising
- Helping customers with enquiries, finding products etc.
- Being friendly, polite and helpful to customers at all times
- Cleanliness of your area of work

Your capabilities

- You must like dealing with people, have good communication skills as well as being conscientious, enthusiastic and motivated
- Ability to bend and lift customer's purchases to scan at till, and to pull/push trolleys and barrows
- Retail or customer service experience preferred but not essential as training will be given
- Ability to work as a member of a team
- A keen interest in plants and related products

Requirements

- Working 4 weeks days plus one weekend day
- You may need to work some bank holidays, but will be given a day's holiday in lieu and paid time and a half
- Good communication and customer service skills
- Good standard of English and Maths
- Smart appearance
- Minimum age 16

Working with

- Report into Shop Floor Manager
- Work closely with Retail Sales Assistants and Team Leaders

Rewards and Benefits

- **Hourly wage.** In addition, you will receive the following benefits:
- **Discount** – after one year, employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)
- **Paid holiday** – holiday entitlement is 20 days per year, plus bank holidays. Restrictions apply. o Annual Christmas bonus
- **Part-uniform provided**

- **Employee Assistant Programme** - a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Workplace pension**
- **Free parking**