

## **Plant Area Assistant, Full-time**

This position is based at Perrywood Sudbury which we took over as our second garden centre in September 2018 (formerly the Wyevale Sudbury Garden Centre). Our first, Perrywood Tiptree, has been operating since the 1950s as an independent, family-owned garden centre run by Alan, Karin and their children Simon, Hannah & Tristan in Essex.

We are looking for someone who can combine a knowledge of plants and gardening with excellent customer service skills. You will mostly be working outside – moving and displaying plants, plant care & maintenance and of course delivering great customer service.

### **Key duties**

- You will undertake daily watering and stocking up of the outdoor plant areas
- You will confidently answer customer queries, and be knowledgeable about looking after plants
- You will create commercial displays, which inform and inspire customers and encourage linked sales
- When needed you will assist in other areas of the business

### **Your capabilities**

- You'll have a passion for plants. You must be able to thrive in a fast paced environment, be commercially aware and understand how to care for plants in a retail environment
- You understand what makes a high quality shopping experience for your customers
- You are creative, and know effective planting combinations
- Ability to bend and lift plants, and to pull/push trolleys and barrows

### **Requirements**

- Good plant knowledge - preferred
- Good customer service & communication skills - essential
- You'll need to work five days a week, including one day at the weekend
- You'll need to work some bank holidays (as part of a rota with other assistants), but will be given a day's holiday in lieu and paid time and a half

### **Working with**

- Report into the Plant Area Manager
- Work closely with your team members in the Plant Area, Nursery and Retail areas

### **Rewards and Benefits**

- **Hourly wage to be discussed (Paid time and a half at weekends).** In addition, you will receive the following benefits:
  - **Discount** – after one year, employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)
  - **Paid holiday** – holiday entitlement is 20 days per year, plus bank holidays. Restrictions apply.

- **Annual Christmas bonus**
- **Part-uniform** provided
- **Employee Assistant Programme** - a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Workplace pension**
- **Free parking**