

Here are some answers to our most frequently asked questions. If you have a question which isn't asked here please email [sudbury@perrywood.co.uk](mailto:sudbury@perrywood.co.uk).

### **Do you guarantee plants purchased from Perrywood?**

Yes, we have a Perrywood Hardy Plant Guarantee, we guarantee the free replacement, or credit, of any container-grown, hardy plant that dies, providing it has received reasonable care, bears our garden centre labelling and is presented for examination with proof of purchase within one year. We cannot guarantee against damage due to severe weather conditions.

### **Do you sell and redeem gift vouchers?**

Yes, we sell and redeem our own Perrywood Gift Vouchers. We can redeem your HTA Gift Cards but for a short time will be unable to sell HTA Gift Cards. Please check back in the future to find out when we are able to accept them. We are unable to accept Wyevale Gift Cards.

### **Do you have a loyalty scheme or a pensioner's day?**

No, because we like to offer all our customers the best prices rather than just for the select few. Everyone who visits can take advantage of our great value, high quality plants and products. As an independent garden centre, we are unable to continue with the Wyevale Garden Club Points Scheme. Please come in-store to find out the benefits of shopping at a family-run, independent garden centre.

### **Do you offer a delivery service for bulky items?**

At the moment we are not able to offer a local delivery service, but it's something we will be looking at in the coming weeks.

We do offer delivery for a select number of items for sale on [www.perrywood.co.uk/online-shop/](http://www.perrywood.co.uk/online-shop/) including garden furniture and BBQs.

### **Do you allow dogs on site?**

We welcome service/assistance dogs but our policy is to not allow other dogs into the centre.

### **Do you allow coaches to visit?**

We currently do not have the facilities to accept coaches.

### **Do you have concessions and franchises?**

No, we only sell plants and products which are sourced by us.

### **Is the Coffee Shop open?**

The Perrywood Sudbury Coffee Shop is now open. Offering wholesome homemade seasonal daily soups, sandwiches, and savoury scones alongside our hearty homemade cakes and famous scones, whole leaf teas and freshly ground coffee. Gluten free options are available on our daily changing menu.



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