

**Garden Centre Assistant:
Part-time (working alternate weekend days)**

You will be working in our retail areas; moving trolleys, assisting with customer queries, moving stock. We are looking for motivated individuals who can follow instructions and communicate with customers.

Key duties

- Collecting trolleys from the car park
- Assisting customers by carrying purchases to their vehicles and answering queries
- Moving stock, promotional materials, displays etc.
- Maintaining cleanliness of the garden centre and stock areas

Your capabilities

- You have good verbal communication skills, and are confident in dealing with members of the public
- You are able to follow instructions from your supervisors, and can work on your own initiative
- You are able to lift and carry and are physically fit

Requirements

- You'll need to work one day each weekend – Saturday one weekend, Sunday the next
- You'll need to work some bank holidays (as part of a rota with other assistants), but will be given a day's holiday in lieu
- Good communication and skills essential
- Smart appearance

Working with

- Report into a Shop Floor Manager or Deputy Manager
- Work closely with rest of retail team

Rewards and Benefits

- Hourly wage. In addition, you will receive the following benefits:
 - **Discount** – after one year, employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)
 - **Paid holiday** – holiday entitlement is 20 days per year, plus bank holidays. Restrictions apply.
 - **Annual Christmas bonus**
 - **Part-uniform** provided
 - **Employee Assistant Programme** - a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
 - **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
 - **Workplace pension**
 - **Free parking**