

**Garden Centre Assistant:  
Part-time (working alternate weekend days)**

You will be working in our retail areas; moving trolleys, assisting with customer queries, moving stock. We are looking for motivated individuals who can follow instructions and communicate with customers.

**Key duties**

- Collecting trolleys from the car park
- Assisting customers by carrying purchases to their vehicles and answering queries
- Moving stock, promotional materials, displays etc.
- Maintaining cleanliness of the garden centre and stock areas

**Your capabilities**

- You have good verbal communication skills, and are confident in dealing with members of the public
- You are able to follow instructions from your supervisors, and can work on your own initiative
- You are able to lift and carry and are physically fit

**Requirements**

- You'll need to work one day each weekend – Saturday one weekend, Sunday the next
- You'll need to work some bank holidays (as part of a rota with other assistants), but will be given a day's holiday in lieu
- Good communication and skills essential
- Smart appearance

**Working with**

- Report into a Shop Floor Manager or Deputy Manager
- Work closely with rest of retail team

**Rewards and Benefits**

- Hourly wage. In addition you will receive the following benefits:
  - **Discount** – after one year employees are entitled to receive a 30% discount for the garden centre (some exceptions apply)
  - **Paid holiday** – holiday entitlement is 20 days per year, plus bank holidays. Restrictions apply.
  - **Annual Christmas bonus**
  - **Part-uniform** provided
  - **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
  - **Free parking**