

Plant Area Expert – Perrywood Tiptree.

Full-time but part-time hours will also be considered.

Our Plant Area team has helped us win numerous awards including Best Plant Area in the North Thames region and 2nd Best Plant Area in the UK (Garden Centre category, GCA Awards 2024). Our knowledgeable buying team work closely with our experienced plant area team to ensure that our high-quality plants are always looking their best. We create inspiring displays which help our customers to purchase, and thus increase sales.

We are looking for someone who can combine an impressive knowledge of plants and gardening with excellent customer service skills. You will mostly be working outside – moving and displaying plants, plant care & maintenance and of course delivering great customer service.

Key duties

- You will undertake daily watering and stocking up of the outdoor and indoor plant areas
- You will create dynamic displays, which encourage customer sales
- You will confidently answer customer queries, and be knowledgeable about planting combinations and looking after plants
- When needed you will assist in other areas of the business

Your capabilities

- You'll have a passion for plants. You must be able to thrive in a fast-paced environment, be commercially aware and understand how to care for plants in a retail environment
- You understand what makes a high-quality shopping experience for your customers
- You are creative, and know effective planting combinations

Requirements

- Horticultural experience essential, whether that's in the form of a relevant qualification and/or experience of working in a garden centre, plant retail or a similar environment
- As part of this role when working in bedding plant department you will be required to wear gloves (Personal Protective Equipment, or PPE) when handling certain crops which may be for large parts of the day
- Good plant knowledge – essential
- Good customer service & communication skills – essential

- Full-time would be working five days a week, including one day at the weekend. Part-time hours would also be considered.
- You'll need to work some bank holidays (as part of a rota with other assistants), but will be given a day's holiday in lieu.

Working with

- Report into Plant Area Manager
- Work closely with Assistants & Experts in the Plant Area, Nursery and Retail areas
- Occasionally work with other managers and office staff

Rewards and Benefits

Hourly wage. In addition you will receive the following benefits:

- **Discount** – From the start of your employment you will receive 10% discount on specific items. Following a successful probation period, the discount increases up to 20% discount on specific items and after one year's service up to 40% discount on specific items. (some exceptions apply)
- **Paid holiday** – holiday entitlement is 22 days per year, plus bank holidays. Restrictions apply
- **Annual Christmas bonus**
- **Part-uniform provided**
- **Employee Assistant Programme** – a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Company sick pay** – following a successful probation period employees are entitled to 10 days paid sickness (part-time pro rata and subject to restrictions)
- **Access to our Retail Discount Scheme** – savings on retailers including Tesco, Pizza Express, M&S, Waitrose, Argos, Apple, Currys PC World, Thomas Cook and 100's more
- **Workplace pension**
- **Free parking**