

**Till Assistant Part-time**

(working 1 day during the week (Wednesday) plus one alternate weekend day)

Working hours Wednesday 10 am to 3.00 pm and Saturday/Sunday 10 am to 4.00 pm

Are you happy, helpful, and efficient? Can you make people smile? Do you want to work for a family-run company that really cares about its team?

We are looking for a Till Assistant to join our friendly Shop Floor team working in our retail areas. As well as serving customers with plants and products, you will be gift wrapping and stocking up. We are looking for motivated and cheerful individuals who are looking for a career in the garden centre industry and/or within a thriving family business.

Key duties

- Operating computerised till and EPOS system
- Labeling and pricing
- Maintaining stock levels in selling areas and merchandising
- Helping customers with enquiries, finding products etc.
- Being friendly, polite and helpful to customers at all times
- Cleanliness of your area of work

Your capabilities

- You must like dealing with people, have good communication skills as well as being conscientious, enthusiastic and motivated
- Ability to bend and lift customer's purchases to scan at till, and to pull/push trolleys and barrows
- Retail or customer service experience preferred but not essential as training will be given
- Ability to work as a member of a team
- A keen interest in plants and related products

Requirements

- Good communication and customer service skills
- Good standard of English and Maths
- Smart appearance

Working with

- Report into Shop Floor Manager
- Work closely with Retail Sales Assistants and Team Leaders

Rewards and Benefits

In addition to your hourly rate will receive the following benefits:

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- **Discount** – From the start of your employment you will receive 10% discount on specific items. Following a successful probation period, the discount increases up to 20% discount on specific items and after one year's service up to 40% discount on specific items. (some exceptions apply)
- **Paid holiday** – holiday entitlement is 22 days per year, plus bank holidays. Restrictions apply
- **Annual Christmas bonus**
- **Part-uniform provided**
- **Employee Assistant Programme** – a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Company sick pay** – following a successful probation period employees are entitled to 10 days paid sickness (part-time pro rata and subject to restrictions)
- **Access to our Retail Discount Scheme** – savings on retailers including Tesco, Pizza Express, M&S, Waitrose, Argos, Apple, Currys PC World, Thomas Cook and 100's more
- **Workplace pension**
- **Free parking**

