

Plant Area Assistant

Full-time (5 days a week, including one day at the weekend)

Key duties

- You will undertake daily watering, maintenance and stocking up of the plant areas
- You will confidently answer customer queries, and be knowledgeable about looking after plants
- You will create commercial displays, which inform and inspire customers and encourage linked sales
- When needed you will assist in other areas of the business, especially our nursery holding areas

Your capabilities

- You'll have a passion for plants. You must be able to thrive in a fast paced environment, be commercially aware and understand how to care for plants in a retail environment
- You understand what makes a high quality shopping experience for your customers
- You are creative, and know about plants/gardening
- Ability to bend and lift plants, and to pull/push trolleys and move displays

Requirements

- Good plant knowledge - preferred
- Good customer service & communication skills - essential
- You'll need to work five days a week, including one day at the weekend
- You'll need to work some bank holidays but will be given a day's holiday in lieu and paid time and a half

Working with

- Report into the Plant Area Manager
- Work closely with others in the Plant Area and Retail areas
- Occasionally work with other managers and office staff

Rewards and Benefits

Hourly wage (Paid time and a half at weekends).

In addition you will receive the following benefits:

- **Discount** – From the start of your employment you will receive 10% discount on specific items. Following a successful probation period the discount increases up to 20% discount on specific items and after one years service up to 40% discount on specific items. (some exceptions apply)
- **Paid holiday** – holiday entitlement is 22 days per year, plus bank holidays. Restrictions apply (part-time pro rata)

- **Annual Christmas bonus**
- **Part-uniform provided**
- **Employee Assistant Programme** - a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Company sick pay** – following a successful probation period employees are entitled to 10 days paid sickness (part-time pro rata)
- **Access to our Retail Discount Scheme** – savings on retailers including Tesco, Pizza Express, M&S, Waitrose, Argos, Apple, Currys PC World, Thomas Cook and 100's more
- **Workplace pension**
- **Free parking**